Unable to log into GitHub

Our license for GitHub is now expired.

github.ucsb.edu has been replaced by Enterprise Technology Services (ETS) with a different version of Github. Please see https://github.com/ucsb/github-guide

Any active UCSB student, faculty, or staff that works directly in support of students’ education is eligible for a UCSB GitHub account. They can log in using their UCSBnetID Username and Password to access GitHub.

Due to the licensing requirements for GitHub, we can only offer the service to active UCSB Student, Faculty or Staff members.

If you are not one of the above, you will need permission from a UCSB Department member under their sponsorship, with them making a guest/affiliate UCSBnetID through the Identity Annex.

Refer to: http://www.identity.ucsb.edu/customers/faq/

Problem

You tried to log onto https://github.ucsb.edu and your credentials don’t work

Solution

See: https://github.com/ucsb/github-guide/blob/master/README.md

https://github.ucsb.edu only accepts UCSBnetID Credentials for linking.

If you are not affiliated with UCSB as outlined at Can I use GitHub on github.ucsb.edu?, you will not be able to access UCSB’s GitHub on https://github.ucsb.edu

The most common mistake we have seen is people using the wrong credentials on https://github.ucsb.edu.

You should be using your UCSBnetID Account Username and password to link to your personal github account.

Example

If your UCSBnetID account is jdoe, the username would be jdoe and the password would be your UCSBnetID Account's password.

If you are unsure what your UCSBnetID Password is, you can reset it at https://im.ucsb.edu/idm/manage for your account.

Please also note that you are creating/using a personal Github account and then linking it to the UCSB Github through single sign in (SSO)

Password reset for your personal Github account via recovery email is at: https://github.com/password_reset

Related articles

- Unable to log into GitHub
- I would like to collaborate with people at UCSB but who are not part of the College of Engineering. Is this possible?
- I’m not a student or faculty, but I’d like to have access, may I?
- Can I use GitHub on github.ucsb.edu?
- Can I continue to use Github after I graduate?