Requesting a Network Connection

Issue
You want to get an IP address or Network Access for your computer.

What is needed...

We will need you to provide the following information so we can best set up the network connection.

- Primary User of Computer
- Email of Primary User
- For a Lab group, please provide the name of the Lab and the Primary Investigator of the lab.
- Location of where Computer is going to be (Building and Room #)
- Wall Plate the computer is going to be connected to.
- The MAC Address of the computer (Refer to How do I get my MAC address? on how to find your MAC address for your computer)
- The Operating System of the Computer

The wallplate should have a number next to a designation similar to D1, D2, DATA1, or DATA2.

- If it is a printer or a network device, we will need to know the above, with the exception of the primary user information.

Please either submit a help ticket or email the above directly to help@engineering.ucsb.edu

Related articles

- VPN FAQ
- Why is my VPN (Virtual Private Network) not Working?
- Connecting to a Network/Samba Share
- Requesting a Network Connection
- Why do I have to register my network connection?