When trying to go to Kronos, you get a message about Getting Adobe Flash Player

Problem
You are trying to access Kronos for your Time Card and you are told you need to get Adobe Flash Player.

Example of message you see

<table>
<thead>
<tr>
<th>This application requires the Adobe Flash Player.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Get ADOBE FLASH PLAYER</td>
</tr>
<tr>
<td>Get Flash</td>
</tr>
</tbody>
</table>

Cause

⚠️ Do not click on the Get Flash link or the Get Adobe Flash Player icon.
Adobe Flash Player should already be installed on your computer by your IT department and it is also part of Google Chrome.

The Kronos Time Keeping Software uses Flash Player at the moment and this message will show up on most browsers, including the recommended Google Chrome Web Browser.

Per Electronic Timekeeping - FAQ site, the list of recommended browsers is the latest version of Google Chrome or the latest version of Firefox with the Adobe Flash Player Plugin.

It is highly recommended, at this time, to make use of Google Chrome Web Browser to log into the Kronos Time Keeping Site.

Solution

Even with Google Chrome, you will still see the message, as by default, the newer versions of Google Chrome will not allow users to set the built in Flash Player to Allow by default for any sites for security reasons.

To enable Flash when going to the site, you will need to do the following:

First, click on the lock icon next to the site:

You will see the following menu show:
Click on the pull down next to Flash and select Allow.

Once you do that, click off the menu box, a bar will show up just above the web site:

Click on Reload, and it will reload the web page and allowing you access to Kronos.

Google Chrome will not allow you to default the site to always allow flash to run this.

Related articles

- When trying to go to Kronos, you get a message about Getting Adobe Flash Player
- How to disable Chrome automatic sign-in
- How to enable Flash on Chrome
- Browser Articles
- You get "Your connection is not secure" or "Your connection is not private" when you try to go to a website.