**Thunderbird - Messages not matching Headers**

**Problem**

In Thunderbird, emails you are opening have message bodies that don't reflect the header of the email you are trying to read.

IE: You open up an email that should be with regards to Travel Reimbursement, but the Email body shows something completely different.

**Cause**

Thunderbird's database for that particular folder may have gotten corrupted and needs to be repaired.

**Solution**

To fix this, do the following

In Thunderbird...

1. Right-Click on the folder that has the problem messages and click on **Properties**.
2. In the **General** tab, click on **Repair Folder**.
3. Give it a few moments, to do what is needed.
4. Check the messages to see if the Email Message now properly matches the intended header of the email.

**Related articles**

- Thunderbird - Messages not matching Headers
- What to do When you get a Warning Message Connecting to CSIL/Linux
- What other addresses do I have on my UCSB Connect Account?
- I created an @<department>.ucsb.edu account, but it shows up as @ucsb.edu...
- Can I keep my email address after I graduate? (Alumni Mail)