Unable to connect to Google

Problem

You are unable to connect to http://www.google.com or any of the Google Services while on campus, but it seems to work on your Phone/Tablet (Tablet has Cellular Service)

Tablet/Chromebooks unable to use Google Service while using the Campus WiFi.

Solution

The likely issue is a Google Provisioning to the Campus has been affected in some way.

Unfortunately, ECI has no direct support or ability to resolve the issue, nor will we have an ETA short of what is provided to us by the Campus NOC and from Enterprise Technology Services once it is known.

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