I tried to log onto the CSIL/Linux computer and was kicked out.

Issue

You tried to log onto the CSIL or Linux computer with the correct username and password, but after a few moments, it kicked you out back to the login screen.

Reason

There are two possible reasons that this happened...

1. Your account's Home Directory is Missing
2. There is a corrupted information on your account that is causing an error.

Solution

The best way to determine the issue is to try and remote into csil.cs.ucsb.edu or linux.engr.ucsb.edu and see if it gives an error about your home directory.

If it does not give you an error, there is a possibility that there is a strange configuration file that has caused some issue with the login process.

If you have data on your home directory and can at least access it and wish to keep it, we highly recommend copying the data to your computer making use of one of the programs listed in How do I send files to CSIL from/to my laptop/desktop? to your laptop or home computer first.

In both cases (The one stated and if you have no home directory), you may need to contact help@engineering.ucsb.edu with the following:

Hi ECI Support,

I am unable to log onto the CSIL/Linux computers graphically, where it is kicking me back to the login screen.

Can you please redo my home directory for account <your CoE Account Name>?

I have saved my information and ready for it to be reset.

We will then re-do your home directory and you should then be able to log in once we contact you that it has been done.

Related articles

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