Forgot UCSBNetID and/or Password

Issue
You forgot your UCSBNetID and/or Password.

Resolution

Students - The UCSBNetID and password is the same as your umail username (i.e. <username>@umail.ucsb.edu) and password.

Faculty/Staff - Your UCSBNetID is the same as your STAR Login.

If you still cannot remember your UCSBNetID password, you can reset it at the UCSB Campus Identity Manager website here:

https://secure.identity.ucsb.edu/manager/

If you still are having problems with your UCSBNetID, you should contact Enterprise Technology Services at:

Phone:
- Students - 805-893-4357
- Faculty/Staff - 805-893-5000

Email: help@identity.ucsb.edu

Student Support Centers:
- Phelps 1521
- HSSB 1203
- Psychology East 1804
- Music 1401

Related Articles
Page: Forgot UCSBNetID and/or Password
Page: My UCSBNetID is about to expire...
Page: I am having problems with my UCSBNetID...
Page: New UCSB Community Member Information
Page: How do I reset my password for UCSB Connect Mail?