Unable to create a CSIL/Engineering Account

Problem

You are trying to create your CSIL/Account using your UCSBNetID but you get a message saying:

> Your UCSBNetID is not authorized for an account.

Cause

1. **You just recent added the course** - Our account provisioning system has not caught up with the registrar system with regards to the change.
2. **You are an Extension Student** - Our account provisioning system does not receive information with regards to Extension Students at this time.
3. **You are crashing the course** - Just like adding the course, the system has no means to know you are in the course or not.
4. **You already have an College of Engineering Account**

Solution

Here are your only options at this time

1. **Recently added the course** - Please give the system 1 business day to catch up, then try again.
2. **Extension Students** - You will need to contact help@engineering.ucsb.edu. You will be provided an extension account that will be usable for a short period of time.
3. **Crashing the Course** - At this time, we can only provide accounts upon proof of enrollment with the course.
4. **Already have a College of Engineering Account** - This only happens if you took a College of Engineering course or tried to crash one in the past. You can try and see if it is still around by going to https://accounts.engr.ucsb.edu/maintain and try logging in there, or contact help@engineering.ucsb.edu if you forgot what your username is.

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